



ZENCITY ORDER FORM

Order form #: 2026121

Order form prepared for: County of Alachua, FL

Order form expiration date: 1/21/2026

This Order Form ("**Order Form**") is entered into between the Zencity entity detailed below ("**Zencity**"), and the entity identified below ("**Customer**", and jointly with Zencity the "**Parties**"), as of the Effective Date (as defined below) which shall remain in effect for the duration of the Initial Term as defined below and any renewal term (the "**Term**") unless agreed otherwise explicitly and in writing between the Parties. This Order Form includes and incorporates the Zencity Terms and Conditions attached hereto as Appendix A (the "**T&Cs**"). In the event of any conflict between this Order Form and the T&Cs, the terms of this Order Form shall prevail. All prices are quoted in USD.

ZENCITY	
Entity (legal) name:	Zencity Technologies US Inc
Full address:	1313 N Market St, Suite 5100 Wilmington, DE 19801
Contact:	Sophia Leeuwenburgh
Email:	sophia.leeuwenburgh@zencity.io

CUSTOMER	
Entity (legal) name:	Alachua County, FL
Full address:	12 Southeast 1st Street Gainesville, FL 32601 United States
Contact:	Gina Peebles
Email:	gpeebles@alachuacounty.us

RECURRING FEES				
Name	SKU	Product Description	Term	Yearly Discounted Price
Zencity Organic	ZC-ORG	SaaS Platform for gathering and processing organic feedback from channels throughout the client's community and translating that data into quickly digestible analysis and personalized insights, including: <ul style="list-style-type: none">• Full integration with all data sources provided by Zencity	1 year	\$93,000

		<ul style="list-style-type: none"> • Unlimited projects, automated anomaly highlights, automated reports, digests and media mentions. • [4] annual Zencity Insight reports - verified • Publishing and scheduling to social media accounts and collecting engagement analytics on official (agency operated) social media channels 		
Zencity Engage	ZC-ENG	Community engagement interface to share essential project context and invite resident collaboration and input.		
Zencity Community Survey - Quarterly	ZC-CS Q	Recurring, online survey measuring resident satisfaction, with ongoing scores always viewable from a live dashboard and representative results aggregated into a report each quarter. Includes up to 5 add-on questions (one open-ended).		
Total Fees				\$93,000

Any additional modules, quantity increases or other custom development and integration work requested by Customer during the Term shall require an Order Form executed by the Parties, and shall be subject to the prevailing Zencity rate card subject to amendment from time to time.

ORDER FORM TERMS	
Effective Date:	1/21/2026
Initial Term:	1 year, commencing on the Effective Date.
Fees:	The Fees are exclusive of any applicable taxes (including sales tax) and withholdings, which will be added to the Fees and paid by Customer, if and to the extent applicable.
Payment Terms:	The Fees shall be payable on an annual basis within 30 days of the Effective Date and on each annual anniversary thereof.
Customer Billing Contact:	Name: Gina Peebles, Email: gpeebles@alachuacounty.us