



Agenda Item Summary

File #: 25-00825

Agenda Date: 10/14/2025

Agenda Item Name:

Seventh Amendment to the Agreement with ESO Solutions, Inc. for medical and fire reporting software

Presenter:

Harold Theus, Chief, 352-384-3101

Description:

Seventh Amendment to the Agreement with ESO Solutions, Inc. to extend the term of the agreement, add HealthCall interface, increase not to exceed amount to \$118,367.28, and include statutory language and affidavit regarding no coercion of labor or services and contracting with entities of foreign countries of concern prohibited

Recommended Action:

Approve the Seventh Amendment to the agreement with ESO Solutions, Inc.

Prior Board Motions:

June 11, 2019 Item #13 the Board accepted the Public Emergency Medical Transportation (PEMT) Reimbursement and allocated funds to replace the software and hardware related to the EMS Patient Care system

August 27, 2019 Item #19-0147 the Board approved the agreement with ESO for the replacement of the EMS Patient Care Software System

November 12, 2019 Item #19-0563 the Board approved the First Amendment which added Fire Inspection program and increased the Not to exceed Cost accordingly

August 25, 2020 Item #20-0650 the Board approved the Second Amendment which added the First Watch Interface and increased the Not to Exceed Cost accordingly

January 11, 2022 Item #22-0019 the Board approved the Third Amendment which added to the Scope of Services for the Hydrant program and increased the Not to Exceed Cost accordingly

August 23, 2022 Item #22-0648 the Board approved the Fourth Amendment which extended the term to August 27, 2025.

September 26, 2023 Item #23-00568 the Board approved the Fifth Amendment which added the Hydrant module and increased the not to exceed amount

October 8, 2024 Item #24-00889 the Board approved the Sixth Amendment which increased the not to exceed amount.

Fiscal Note:

There is sufficient budget of \$118,367.28 for the ESO agreement in the FY2025/26 Operating budget (\$32,578.44 011.54.5480.522.54.80 Memberships Computerized Information, \$83,798.84 091.54.5450.526.54.80 and \$1,990.00 138.54.5413.569.54.80 #MIHC2526).

Strategic Guide:

Public Safety

Background:

The Department of Fire Rescue has utilized ESO emergency medical reporting software since 2019. ESO software is also utilized for Fire Inspection tracking. The Seventh Amendment to the agreement will add a Healthcall interface module to assist with the reporting requirements for the Mobile Integrated Healthcare Team. The amendment also increases the not to exceed amount to \$118,369.28. This amount covers the increase in call volume for both EMS and Fire Inspections as well as the addition of the interface module.