

## **Veteran Services Advisory Board**

### **Applicant Package**

Veteran Services Advisory Board - Appointments

#### **Terms**

- 26 Aug 2025 - 30 Sep 2029

**Positions Available: 4**

**Number of applicants in this package: 6**

- **Post 911 Veteran**
  - Kenya Herring
  - Crystal Small-Rivera
- **Citizen at Large (Veteran), Citizen at Large (Veteran) - alternate -**
  - Michael Cook
  - Charles Crawford
  - Joseph North
- **Disabled American Veterans Representative**
  - Charles Lloyd

## **Veteran Services Advisory Board**

### **Applicant Section**

Veteran Services Advisory Board - Appointments

**Term** 26 Aug 2025 - 30 Sep 2029

**Positions Available** 1

- Post 911 Veteran

**Number of applicants in this section** 2

- Herring, Kenya

- Small-Rivera, Crystal

**Name:** Herring, Kenya

**Address:** 8627 NW 35th Rd, Gainesville, Fl

**Email:** Kherring032000@yahoo.com

**Board Name:** Veteran Services Advisory Board

**Primary Phone:**

(352) 246-4185

**Please list any civic and professional accomplishments/honors, training or experience related to this appointment::**

26 Years of Federal Service. Currently Veterans Service Representative (VSR) for St Pete Regional Office. Also The American Legion, Post 16, Veterans Service Officer (VSO)

**Please list any current/previous Advisory Board appointments:**

N/A

**What Contributions do you feel you could make if you were selected to this board?:**

My experience, background, and commitment to service will be utilized to continue benefitting the Veterans community.

**Please Agree with the following statements:**

**I understand this application is the property of Alachua County and subject to public records laws. I hereby certify that the statements made on this application are true and correct. I understand that Appointees to advisory board/committees are required to attend scheduled meetings as specified in the "Guidelines for Citizen Advisory Boards and Committees". I understand that some boards and committees require Financial Disclosure (Chapter 112, Florida Statutes) and I am willing to file if required. I affirm that my personal and business (if applicable) affairs within Alachua County are in substantial compliance with all county regulatory and taxing authorities rules and regulations?:**

Yes

**Note: This question is for the Gainesville-Alachua County Airport Authority Board**

**Do you currently hold any publicly elected office in the State of Florida?:**

No

**Note: This question is for the Gainesville-Alachua County Airport Authority Board**

**Have you, as yourself or as an employee, agent or consultant for another person or legal entity, transacted business with the authority within the last 3 years?:**

No

**I do hereby attest that, to the best of my knowledge and belief:**

- 1. I have maintained good moral character throughout my personal and professional life.**
- 2. I have not engaged in any conduct or behavior that would reflect adversely on my honesty, integrity, or ethical standards.**
- 3. I have not been convicted of any felony or misdemeanor involving dishonesty, fraud, or moral turpitude.**
- 4. I have adhered to all applicable laws and regulations in my personal and professional dealings.**
- 5. I strive to uphold the principles of fairness, respect, and responsibility in all my interactions.:**

Yes

**Time of Submission:** 06/02/25 9:48:50 PM

**Name:** Small-Rivera, Crystal

**Address:** 3006 NW 68th Ave, Gainesville, FL, 32653

**Email:** Smallcrystaln@gmail.com

**Board Name:** Veteran Services Advisory Board

**Primary Phone:**

3526728663

**Please list any civic and professional accomplishments/honors, training or experience related to this appointment::**

Serviced 21 years in military active and reserve, 2 combat tours, graduated with honors in my degrees, and 15 years of federal service in the VA hospital. I have devoted my adult life and education to service and veterans

**Please list any current/previous Advisory Board appointments:**

None

**What Contributions do you feel you could make if you were selected to this board?:**

Identifying the needs of the veteran population and program development to address policy gaps the negatively impact the veteran community and underserved women veteran population

**Please Agree with the following statements:**

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Yes

**Note: This question is for the Gainesville-Alachua County Airport Authority Board**

**Do you currently hold any publicly elected office in the State of Florida?:**

No

**Note: This question is for the Gainesville-Alachua County Airport Authority Board**

**Have you, as yourself or as an employee, agent or consultant for another person or legal entity, transacted business with the authority within the last 3 years?:**

No

**Are you currently serving, or have you ever served, on an Alachua County advisory board? :**

No

**I do hereby attest that, to the best of my knowledge and belief:**

- 1. I have maintained good moral character throughout my personal and professional life.**
- 2. I have not engaged in any conduct or behavior that would reflect adversely on my honesty, integrity, or ethical standards.**
- 3. I have not been convicted of any felony or misdemeanor involving dishonesty, fraud, or moral turpitude.**
- 4. I have adhered to all applicable laws and regulations in my personal and professional dealings.**
- 5. I strive to uphold the principles of fairness, respect, and responsibility in all my interactions.:**

Yes

**Time of Submission:** 07/03/25 8:36:31 PM

# Crystal N. Small, LCSW-QS, EMDRIA-Certified

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Gainesville, FL · (352) 672-8663 · smallcrystaln@gmail.com

## Objective

Dedicated Veteran, Licensed Clinical Social Worker, and public health advocate with over 15 years of experience in military service, VA health systems, and community-based veteran programming. Seeking an advisory position on the Veteran Board Advisory Committee to contribute clinical insight, policy awareness, and lived experience toward advancing veteran-centered solutions and access to care.

## Licensure & Certifications

- Licensed Clinical Social Worker, Florida (License No: SW21041, Exp. 03/31/2027) — Qualified Supervisor
- Licensed Clinical Social Worker, Nevada (License No: 11096-C, Exp. 03/31/2026)
- Independent Level Social Worker, Iowa (License No: 122510, Exp. 12/31/2026)
- EMDRIA Certified EMDR Therapist (Cert. Date: 09/30/2023)

## Military & Federal Veteran Service

System Administrator / Observer Controller-Trainer (OC/T)

U.S. Army Reserve — Orlando, FL | 2009 – Present

- Support unit mobilization readiness, training evaluation, and combat logistics.
- Facilitate Soldier for Life-Transition Assistance Program (SFL-TAP) to support separation, benefits, employment, and healthcare literacy.
- Conduct BATTLE MIND and Army Values training on trauma, resilience, and community reintegration.

Primary Care & Specialty Social Worker

North Florida/South Georgia Veterans Health System — Gainesville, FL | 2019 – Present

- Deliver integrated mental health care to veterans with PTSD, MST, chronic illness, and SUD.
- Coordinate care with suicide prevention, homelessness, and justice outreach programs.
- Provide crisis response, psychotherapy, and community reintegration planning.

Social Work Associate, HUD-VASH Program

North Florida/South Georgia Veterans Health System — Gainesville, FL | 2017 – 2019

- Maintained housing stability for formerly homeless veterans through case management, landlord advocacy, and behavioral care coordination.

Veterans Benefit Counselor Assistant

Alachua County Board of Commissioners — Gainesville, FL | 2010 – 2011

- Assisted veterans and dependents in accessing VA benefits, housing subsidies, and appeals support.

### **Veteran Advocacy & Community Engagement**

- Panelist, Mental Health Summit: Delivered insights on transition stress and post-combat care.
- Volunteer, Homeless Stand Down: Conducted HOMES assessments and registration for homeless veterans.
- Speaker, Women's Health Wellness Fair: Presented VA housing and outreach services.
- Program Leader, VA Transition Support & ACAP Sponsor

### **Education**

Master of Social Work – Florida State University, 2019

Bachelor of Social Work – Saint Leo University, 2016 (Magna Cum Laude)

Associate of Arts – Santa Fe College, 2010

# **Veteran Services Advisory Board**

## **Applicant Section**

Veteran Services Advisory Board - Appointments

### **Terms**

- 26 Aug 2025 - 30 Sep 2029

### **Positions Available 2**

- Citizen at Large (Veteran)
- Citizen at Large (Veteran), alternate

### **Number of applicants in this section 3**

- Cook, Michael
- Crawford, Charles
- North, Joseph

**Name:** Cook, Michael

**Address:** 3737 NW 66th PL, Gainesville, Florida, 32653

**Email:** mncook@bellsouth.net

**Board Name:** Veteran Services Advisory Board

**Primary Phone:**

904-233-5102

**Please list any civic and professional accomplishments/honors, training or experience related to this appointment::**

US Navy Retired 1963-1984; Civil Air Patrol, Colonel, Cadet Programs, National Headquarters; Alachua County Republican Executive Committee, Precinct 37 Representative; Pilot

**Please list any current/previous Advisory Board appointments:**

None

**What Contributions do you feel you could make if you were selected to this board?:**

I would bring the outlook of a senior citizen retired veteran.

**Please Agree with the following statements:**

**I understand this application is the property of Alachua County and subject to public records laws. I hereby certify that the statements made on this application are true and correct. I understand that Appointees to advisory board/committees are required to attend scheduled meetings as specified in the "Guidelines for Citizen Advisory Boards and Committees". I understand that some boards and committees require Financial Disclosure (Chapter 112, Florida Statutes) and I am willing to file if required. I affirm that my personal and business (if applicable) affairs within Alachua County are in substantial compliance with all county regulatory and taxing authorities rules and regulations?:**

Yes

**Are you currently serving, or have you ever served, on an Alachua County advisory board? :**

No

**If yes, please list board(s):**

N/A

**I do hereby attest that, to the best of my knowledge and belief:**

- 1. I have maintained good moral character throughout my personal and professional life.**
- 2. I have not engaged in any conduct or behavior that would reflect adversely on my honesty, integrity, or ethical standards.**
- 3. I have not been convicted of any felony or misdemeanor involving dishonesty, fraud, or moral turpitude.**
- 4. I have adhered to all applicable laws and regulations in my personal and professional dealings.**
- 5. I strive to uphold the principles of fairness, respect, and responsibility in all my interactions.:**

Yes

**Time of Submission:** 04/08/25 9:18:18 PM

**Name:** Crawford, Charles

**Address:** 7513 NW 50th Street, Gainesville, Fl. 32653, 32653

**Email:** gorilla1925@yahoo.com

**Board Name:** Veteran Services Advisory Board

**Primary Phone:**

5043881251

**Please list any civic and professional accomplishments/honors, training or experience related to this appointment::**

Life Member AMVETS

**Please list any current/previous Advisory Board appointments:**

NONE

**What Contributions do you feel you could make if you were selected to this board?:**

I believe that my experience lends to help veterans in many aspects of their lives.

**Please Agree with the following statements:**

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Yes

**Note: This question is for the Gainesville-Alachua County Airport Authority Board**

**Do you currently hold any publicly elected office in the State of Florida?:**

No

**I do hereby attest that, to the best of my knowledge and belief:**

- 1. I have maintained good moral character throughout my personal and professional life.**
- 2. I have not engaged in any conduct or behavior that would reflect adversely on my honesty, integrity, or ethical standards.**
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- 5. I strive to uphold the principles of fairness, respect, and responsibility in all my interactions.:**

Yes

**Time of Submission:** 03/13/25 7:47:01 AM

**Attachments**

- Resume crawford .pdf

**Charles Crawford**  
**7513 NW 50<sup>th</sup> Street**  
**Gainesville, Fl. 32653**

Since being honorably discharged in 1984 from the US Navy after nine years, I have been privileged to serve in various leadership capacities in the private sector. The experience that I gained in the military has allowed me the unique ability to ascend the corporate hierarchy in various capacities. Below I have listed the various capacities in which I have served.

**Executive Experience:**

- ◆ **Vice President/Licensee Gulf Southern Construction Company (KW), Inc. Key West. Fla.**
- ◆ **Managing Partner/ Licensee CBD Construction Services New Orleans, LA. Branch President:**
- ◆ **LVI SERVICES of North Carolina, Inc. Salisbury, NC.**
- ◆ **LVI Services of Michigan, Inc. Detroit, MI.**

Chief Operations Officer:

- ◆ **PICKE Construction Corp. New Orleans, LA.**
- ◆ **Sterling Construction Services, Inc. Rockville, Md.**

**Senior Management Experience:**

General Manager:

- ◆ **LVI SERVICES, Inc. The Pentagon, Arlington, Va.**
- ◆ **All Environmental, Inc. Tacoma, WA.**

Senior Contract Manager:

- ◆ **All Star Maintenance San Diego, 29 Palms CA., Honolulu Hawaii, Seattle, WA. And other locations.**
- ◆ **LVI Services, Inc. New York, NY.**
- ◆ **Dawkins General Contractors Canton, OH.**

Estimator/Project Manager

- ◆ **Gulf Southern Construction KW, Inc. Key West, Fl**
- ◆ **Atherton Construction Las Vegas, NA.**
- ◆ **Rico Construction Virginia Beach, VA.**
- ◆ **Langhorne & Associates Virginia Beach, VA.**

**Other Relative Experience**

- ❖ **Crawford & Company Insurance Adjusters, Norfolk, Va.**

**PROJECT HIGHLIGHTS:**

**2001 Pentagon:** Following September 11, 2001, I was distinguished for my leadership in the recovery and reconstruction of the Pentagon participating in the “Phoenix Project” Team where from the ashes we rebuilt the Wedge (1) 4.5 Corridor Rings E through A in a year.

The project entailed over 1,500,000 square feet (about half the area of The Vatican) of work.

**2001- 2006 Pentagon:** Following the Recovery in November 2001, I was distinguished on several occasions for the over-site of over 400 employees and 20

Sub-contractors performing on time and on budget, during phased schedules of construction for over \$ 43,000,000.00 of asbestos and demolition portions of the work. Personally, I received numerous awards for value engineering and performance. The work covered over 3,750,000 square feet (about the area of a large shopping mall) of building areas and over 1,000,000 square feet (about the area of Chicago's Millennium Park) of tunnels in addition.

**Duties and Responsibilities:**

**Branch President:** During my tenure with LVI Services, Inc. serving in various capacities I have never been more privileged than to have employed more than 700 personnel and oversee the completion of \$ 70,000,000 of both public and private sector work. The work encompassed all Phases of asbestos and demolition from the Executive Building of the White House, The Pentagon, Department of Justice, Chrysler Plants, DuPont Plant to Charlotte Housing Authorities, Durham, North Carolina’s American Tobacco to the Bank 1 Building in downtown Ft. Worth and many, many others. My duties and responsibilities included both operational and administration. I was responsible for contract management, business development, estimating, profit and loss as well as hiring and firing superintendents and project managers. Additionally, I was overall responsible for safety, environmental and personnel compliance issues.

**Chief Operations Officer:** As Operations Officer I was tasked with establishing field performance standards, overseeing all operational, safety and environmental compliance aspects of field operations for both companies. I was responsible for operational profit and loss. While at Sterling Construction within 1 year I increased profitability to thirty percent from three percent year to year.

I established and implemented performance standards for each company, contract management and business development strategies as well as estimating.

**Senior Contract Manager:** As the Senior Contract Manager I traveled across the country analyzing contracts and implementing strategies to solve serious deficiencies in Government Housing Maintenance contracts. I have worked on nearly every large Military Family Housing Complex from the state of Hawaii to Washington, Texas, California, Florida, Ohio and others.

**Estimator/Project Manager:** Serving various employers in this capacity have I estimated projects, construction and otherwise from \$ 1000.00 to nearly \$100,000,000.00. I have planned, executed operational and administrative programs to get the most out of subcontractors, and employees. I have implemented and overseen contracts with the

Army Corp of Engineers, GSA and every other conceivable Department of State and Federal agencies.

**Attributes:** I am a very serious performer and believe that performance is the key to success. I have keen leadership abilities that allow me to train people and have a unique ability to have all people perform at a level of expectation they would only imagine. I know how to match people to a job and get the best from them.

**Education/Studies:**

Crawford & Company Property Casualty Training Center Atlanta, Ga.

Paralegal Certificate at Old Dominion University

Bachelor's Degree Studies in Theology at Regents University Chesapeake, VA.

Bachelor's Degree Studies in Industrial Education Southern Illinois

University Carbondale, Ill.

AHERA Certification(s) in Asbestos Abatement, Project Design, Project Inspector

Certification in Lead Abatement

Operating Knowledge of Excel, Microsoft Word, ProCore, Proliance

OSHA 30, 10

**References:**

Frank Herrada- (Builder) FMH Builders 305 797 2002

Rico Rodriquez - (Builder) SHP 305 797-1145

Russell Hansen – (Federal Contractor) 540 226-9818

David Black –Key West Police Department 305 797-9235

Joel Dos Santos (Commerical Builder) 305 923-1796

**Name:** North, Joseph

**Address:** 2384 SW 251st Terrace, Newberry Fl, 32669

**Email:** noavgjoe@live.com

**Board Name:** Veteran Services Advisory Board

**Primary Phone:**

912-695-5380

**Please list any civic and professional accomplishments/honors, training or experience related to this appointment::**

Veteran & Leadership Position with City of Gainesville (GRU)

**Please list any current/previous Advisory Board appointments:**

None

**What Contributions do you feel you could make if you were selected to this board?:**

Veteran Perspective & Leadership Position with City of Gainesville (GRU)

**Please Agree with the following statements:**

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Yes

**Note: This question is for the Gainesville-Alachua County Airport Authority Board**

**Do you currently hold any publicly elected office in the State of Florida?:**

No

**Note: This question is for the Gainesville-Alachua County Airport Authority Board**

**Have you, as yourself or as an employee, agent or consultant for another person or legal entity, transacted business with the authority within the last 3 years?:**

No

**Employer :**

GRU

**Occupation:**

Production Leader/ Maintenance Manager

**Are you currently serving, or have you ever served, on an Alachua County advisory board? :**

No

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- 5. I strive to uphold the principles of fairness, respect, and responsibility in all my interactions.:**

Yes

**Time of Submission:** 05/07/25 3:02:22 PM

**Attachments**

- DD214.pdf





**Name:** Lloyd, Charles

**Address:** 10032 Southeast 70th Avenue, Trenton, FL, 32693

**Email:** lloydce53@yahoo.com

**Board Name:** Veteran Services Advisory Board

**Primary Phone:**

352-949-1039

**Please list any civic and professional accomplishments/honors, training or experience related to this appointment::**

Post Service Officer VFW Post 2811. Adjutant DAV Chapter Gator 90

**Please list any current/previous Advisory Board appointments:**

Single Marine Program Coordinator 29 Palms California Advising the Commanding General on ways to improve the welfare on Single Marines

**What Contributions do you feel you could make if you were selected to this board?:**

As a Marine Veteran of 20 years, I understand what a veteran wants but also know what a community expects from our Veteran Organization

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- 5. I strive to uphold the principles of fairness, respect, and responsibility in all my interactions.:**

Yes

**Time of Submission:** 08/28/25 9:28:28 AM