

# Gee Chow

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## Education

- Master of Business Administration  
Florida International University, Miami, Florida
- Master of Science – Finance  
Florida International University, Miami, Florida
- Bachelor of Science – Computer Information Sciences  
University of Florida, Herbert Wertheim College of Engineering, Florida

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## Work History

2022 to 2025	<u>City of Miami, Florida (population 456,000)</u>  Chief Information Officer/Director of Information Technology – Innovation and Technology Department
2020 – 2022	<u>City of St. Cloud, Florida (population 66,000)</u>  Information Technology Director - Information Technology Department
2018 to 2020	<u>Miami-Dade County, Miami, Florida (population 2.687 million)</u>  Finance Systems Support Administrator – Finance Department
2016 to 2018	<u>St. Lucie County, Ft. Pierce, Florida (population 374,000)</u>  Chief Information Officer - Information Technology Department
2002 to 2016	<u>City of Coral Gables, Florida (population 48,000)</u>  Chief Information Officer - Information Technology Department
1989 to 2002	<u>Miami-Dade County, Miami, Florida (population 2.687 million)</u>  Manager, Network Planning and Engineering/ Network Integrator - Information Technology Department

## Work History continued

1984 to 1989

University of Florida, IFAS Computer Center/Admin. Computing Services,  
Florida

Systems Programmer II/ Computer Programmer Analyst II (2 Temps)

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## Data Summary:

Candidate:	Gee Chow
Organization:	City of Miami, Florida
Position:	Chief Information Officer/Director of Information Technology (Former)
Organization Budget:	\$3.4 billion
Department Budget:	\$35 million
Total Number of Employees in Organization:	5,000
Total Number of Employees in Department:	81
Expected Salary:	\$130K to \$160K
Reporting Relationship:	Assistant City Manager
Years of Experience:	41

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## Professional Affiliations:

- Florida Local Government Information Systems Association
- Miami-Dade Broadband Coalition
- IEEE
- CGCIO
- ITIL
- FEMA
- CJIS
- Cartner C-Level Communities
- Florida CIO & CISO Community
- Secure World South Florida

# Gee Ming Chow

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## EXPERIENCE

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### **Chief Information Officer / Director of Information Technology (81 FTE, Contractors)**

#### **City of Miami – Innovation and Technology Department, (2022-2025)**

Primary duties involve leading the IT Department in developing and maintaining application systems, ERP, CRM, and multiple SaaS programs including all infrastructure systems, endpoint devices, and cyber security tools; conducting research, training, and educational initiatives for business automation and continuity solutions; setting city-wide standards for hardware and software; enhancing current systems with continuous improvements while keeping up with regulations and technological advancements. Additionally, managing AI, Chatbots, and other Citizen relations enhancement web projects including resource allocation and staff supervision; identifying and prioritizing new technologies for future investments; coordinating staff efforts on innovation and customer service; overseeing telecommunications design and network maintenance; providing project management and consulting services to other departments; establishing and managing the budget for various divisions; representing the City Manager on IT matters; and performing related tasks as assigned with an annual budget of \$35+ M.

### **Information Technology Director (12 FTE, 8 Temps, Contractors)**

#### **City of St. Cloud – Information Technology Department, (2020-2022)**

Responsible for the management and support of the enterprise for all hardware and software needs to include networks and telecommunications services. Serve as the FDLE Local Agency Security Officer (LASO) for the City and support public safety E911 call center, CAD/RMS mobile units, EOC, and SCADA systems. Coordinate and implement emerging technologies and establish policies and standards to maximize City resources to better serve our Citizens. Manage an annual budget of \$4.2M for the IT Department.

### **Finance Systems Support Administrator (2 FTE, Contractors)**

#### **Miami Dade County – Finance Department, (2018-2020)**

Manage Miami-Dade County's Finance Business Solutions Operations Team. Provide business and technical support along with the security access controls and audits for the County's FAMIS Mainframe Finance System. This includes all financial accounting reports, data analysis, and all external finance related systems and interfaces. We serve over 25 County departments and government agencies. The Finance Department provides fiscal management and control of an annual County budget of \$8.5+ B.

### **Chief Information Officer (CIO) (49 FTE, 2 Temps, Contractors)**

#### **St. Lucie County – Information Technology Department, (2016-2018)**

Led the IT Department for the County. Partnered with multiple departments to launch a county-wide Mobile App to provide CRM services with citizen outreach capabilities. Provided 24/7/365 support to the Public Safety Department with Emergency Management services and 911 Call-Center support functions. Coordinated and facilitated the daily operations of computer systems, telecommunications networks, software application programs, physical security access control readers, CCTV for

security surveillance, and technical support of 911 PSAP, Public Safety CAD/RMS system and Emergency Management Center. Collaborated with others in an effort to initiate a federated GIS portal to enhance our overall public services to a population of 298K.

Improved the performance of Internet services with high-speed bandwidth circuits to properly maintain the demands of multi-media traffic from the EOC/Public Safety with no cost increase to our departmental operational budget. Also realized a cost reduction of \$100k with our Microsoft EA Licenses by reconfiguring our software licenses. Through this and other enterprise infrastructure projects, we saved the IT Department \$800K within an annual operational budget of \$5.8M.

**Chief Information Officer (CIO) (25 FTE, 4 Temps, Contractors)**

**City of Coral Gables – Information Technology Department, (2002-2016)**

Established and built a new IT Department to provide business solutions and technical services for city departments to serve our citizens, business owners, and visitors. Managed and supported public safety 911 Call Center, EOC, telecommunications infrastructure, computer systems and networks, all software programs, data storage, and backup systems.

Analyzed and implemented IT business solutions in providing cost effective and process improvement applications to enhance the City's functions for the delivery of government services to our citizens. Reviewed and approved all City IT purchases, with an annual operating budget of \$4.1M. Also, determined priority and costs for all hardware and software elements, including all information systems training. Developed and exercised city-wide policies and procedures to align with its objectives.

**Manager, Network Planning and Engineering/ Network Integrator (25 FTE, Contractors)**

**Miami-Dade County - Information Technology Department, (1989-2002)**

Developed and managed a network engineering team to provide telecommunications services including all WAN carrier services, private transmission networks, low-voltage cabling infrastructure, telephone systems, video conferencing bridges, network routers, and LAN switches. Provided network operations center support and field services in a 24/7/365 environment for all production systems interconnecting ten (10) major County campuses with multi-story tenants serving over 20K users within a geographical area of 90 square miles of single-mode fiber optics cable.

**Systems Programmer II/ Computer Programmer Analyst II (2 Temps)**

**University of Florida – IFAS Computer Center/Admin. Computing Services, (1984-1989)**

Managed and supported IFAS's statewide research network. Train and supervise post-graduate PHD students and interns with systems projects. Developed software programs to enhance the management of mainframe systems using SMF files and various low-level programming languages. Analyzed and designed business applications with COBOL, JCL, Easytrieve, Mark IV and Report Writers for various campus customers.

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**EDUCATION**

**Master of Science in Finance (MSF), 2015**

Florida International University

**Master of Business Administration (MBA), 2013**

Florida International University

**BS in Computer Information Sciences (CIS), 1984**

University of Florida

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### **CERTIFICATIONS**

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**Certified Government Chief Information Officer (CGCIO)**

Florida State University – Florida Institute of Government (FIOG)

**Information Technology Infrastructure Library (ITIL) Version 3 Foundation**

University of Miami – Loyalist

**Lean Six Sigma (Green Belt)**

Florida International University – College of Engineering and Computing

**Software Security Foundations**

Stanford University

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### **LEADERSHIP TRAINING**

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**IGNITE Leadership Program, 2017**

St. Lucie County Board of County Commissioners

**Technology Leadership Institute, 2016**

University of California, Berkeley, Haas School of Business

**CIO Leadership Institute, 2014**

Massachusetts Institute of Technology (MIT), Sloan School of Management

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### **VOLUNTEER WORK**

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Advisory Board Member - FIU Executive MBA Program; Evanta Executive CXO Summit Governing Body Member (a Gartner Company); FLGISA (Florida Local Government Information Systems Association) Conference Panel & Presenter; Miami-Dade Broadband Coalition Board Member & Technical Committee Chair; K-12 Parent Association President (German International Language Program); K-12 KAPOW (Kids and the Power of Work) Program.