

## **Animal Welfare Advisory Committee**

### **Applicant Package - Alternate**

Animal Welfare Advisory Committee - Alternate

**Term** 30 Sep 2023 - 30 Sep 2025

**Positions Available** 1

**Number of applicants in this package** 6

- Gordon, Patricia
- Hans, Khushman
- Hollingsworth, Erica
- Hooper, Rainey
- Korotkevitch, Svetlana
- Schaffer, Jacob

**Name:** Gordon, Patricia

**Address:** 2203 NW 23 Terrace, Gainesville, 32605

**Email:** Patticatdvm@yahoo.com

**Board Name:** Animal Welfare Advisory Committee

**Primary Phone:**

352-215-6194

**Please list any civic and professional accomplishments/honors, training or experience related to this appointment::**

Veterinarian, Previous Clinical instructor in preventive medicine and dentistry at UF College of Veterinary Medicine

**Please list any current/previous Advisory Board appointments:**

Previously was on St. Francis Pet Care Clinic Board of Directors

**What Contributions do you feel you could make if you were selected to this board?:**

Over 40 years of experience in Gainesville and Alachua County as a veterinarian, volunteer for animal rescue organizations and facilities.

**Please Agree with the following statements:**

**I understand this application is the property of Alachua County and subject to public records laws. I hereby certify that the statements made on this application are true and correct. I understand that Appointees to advisory board/committees are required to attend scheduled meetings as specified in the "Guidelines for Citizen Advisory Boards and Committees". I understand that some boards and committees require Financial Disclosure (Chapter 112, Florida Statutes) and I am willing to file if required. I affirm that my personal and business (if applicable) affairs within Alachua County are in substantial compliance with all county regulatory and taxing authorities rules and regulations?:**

Yes

**Time of Submission:** 09/17/24 7:53:30 PM

**Name:** Hans, Khushman

**Address:** 9321 SW 33rd Rd, Gainesville, FL, 32608

**Email:** khushman@gmail.com

**Board Name:** Animal Welfare Advisory Committee

**Primary Phone:**

(512) 217-8163

**Please list any civic and professional accomplishments/honors, training or experience related to this appointment::**

Working with Chewy.com, leading retailer/service provider in pet/animal space.

**Please list any current/previous Advisory Board appointments:**

N/A

**What Contributions do you feel you could make if you were selected to this board?:**

Assist in promoting adoption and welfare of animals.

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Yes

**Note: This question is for the Gainesville-Alachua County Airport Authority Board**

**Do you currently hold any publicly elected office in the State of Florida?:**

No

**Note: This question is for the Gainesville-Alachua County Airport Authority Board**

**Have you, as yourself or as an employee, agent or consultant for another person or legal entity, transacted business with the authority within the last 3 years?:**

No

**Are you currently serving, or have you ever served, on an Alachua County advisory board? :**

No

**Time of Submission:** 09/25/24 1:18:36 PM

**Attachments**

- Khush\_\_Hans.pdf

## KHUSHMAN HANS

Mobile: (512) 217-8163 • Email: khushman@gmail.com

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### QUALIFICATION HIGHLIGHTS

A highly accomplished and pioneering operations executive with a proven record of leading cross functional teams and accomplishments in quality and productivity with bottom-line profitability through strategic projects for multiple business units. Knowledgeable in all facets of operational excellence, strategic planning, process engineering, continuous improvement, supply chain management and quality management. Utilize strong problem solving, communication and negotiation skills to lead and motivate teams to achieve goals.

### NOTABLE AWARDS

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- **Best Fulfillment Center of the Year (2018) and Best Region of the Year (2020)** at Chewy.com
- **Kaizen of the Year Award (2015)** – Awarded for Best Process Improvement in Amazon Fulfillment Network. Led a Kaizen in Case Receive increasing building's capacity by 40%.
- **Door Desk Award (2014)** – Awarded by Mr Jeff Bezos, Founder & CEO of Amazon.com for Best Process Improvement in Amazon Network. Led Kaizen at End of Line resulting in 27% improvement in productivity and \$1.8 million in savings.
- **Kaizen of the Quarter Award (2013)** – Led Kaizen resulting in savings of 40% in Trailer departure cycle times.
- **Best Private Banker at ICICI Bank Limited (2011).**
- **Citigroup Operations and Excellence Award (2006).**

### PROFESSIONAL EXPERIENCE

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#### **Chewy.com, Ocala, Florida**

**No-v 2017 - Present**

#### **Senior Director of Operations**

- Leading 240 salaried and 6000 hourly employees across 4 fulfillment centers, fulfilling ~3 million units per week. Achieving continuous success through setting objectives/metrics for operational areas and clear expectation/goal setting with my team of leaders.
- Led extremely successful launches of two fulfillment centers and turnaround of two other fulfillment centers.
- Reduced Y-o-Y safety cost by 38% through new safety programs (viz. Ortholive and Flag Process).
- Improved controllable defects by USD 8 million through early defect identification, reduction and process refinement.
- Successfully led 32% lower cost through employee engagement, process management and system integration.
- Drove the cost savings program resulting in savings of ~ USD 4.8 million from June 2020 – till date.
- Leading cross functional teams to develop Chewy's Supply Chain and Fulfillment strategy for Central and Southern US and deliver on operational budget.

#### **Apple Inc, Austin, Texas**

#### **Regional Manager Supplier Operations**

**July 2016 to June 2017**

Led multiple process initiatives and projects to enhance operational capabilities of Apple's Global Supply Chain and nine 3PL Distribution Centers in North and South America regions

- Led capital project to leverage technology and standardize Inventory flow across AMR, EMEA and APAC regions of Apple. This change impacted >200 OEMs, 12 3PL Distribution Centers and product with annual GMV of > \$80 Bn.
- Distribution SME for multiple teams to digitize the existing processes and create common systemic interface.
- Led cross functional teams for successful launch and distribution of Beats Headphones across USA from Sep–Dec 2016.

#### **AMAZON FULFILMENT SERVICES, Moreno Valley, California**

#### **Senior Operations Manager –**

**June 2014 to June 2016**

Launched 800K sq ft fulfillment center for Amazon.com. Led team of 17 salaried and 2000 hourly employees to support fulfillment of product with annual GMV > \$4 Bn across the US. My key accomplishments were -

#### Vendor/Seller Management

- Negotiated contracts with sellers (through retail) to create a reliable supply chain of product flow to the FC. Resulted in fastest volume ramp in Amazon history of 17 million units/week within 1 year of launch of the fulfillment center.
- Point of contact for internal and external escalations for product supply and vendor related issues. Pricing incentives and vendor compliance resulted in earning of \$28 million during FY 2015

- Negotiated and managed contracts with Transport Carriers resulting in 40% increase in capacity and 99.5% on-time delivery compliance of 122 million units delivered during 8 weeks in Peak 2015

#### Cross Functional Project Management

- Led software development and integration to create strong supply continuity of different GLs of products. This segmentation led to network saving of 45 cents/unit in placement cost
- Led projects with multiple cross functional teams (viz. Capacity, Supply Chain, Vendor Compliance, Software, Transportation Engineering, Safety, ACES) to increase production capacity and implement sustainable changes
- Improved Outbound Team's productivity by 30% in first year through continuous improvement and lean process management. Reduced site's indirect hours from 62% to 39% in same period thereby improving VCPU by 3.2 cents
- Helped promote 6 managers and transfer 4 managers to other Fulfillment Centers in the network

#### **AMAZON FULFILMENT SERVICES, Hazleton, Pennsylvania**

##### **Operations Manager**

**July 2012 to June 2014**

- Responsible for outbound shift operations in a 700K sq ft facility fulfilling product across 16 fulfillment centers in the US. Led multiple cross functional continuous improvement projects/contract negotiations leading to savings of \$7.4 million and sharing of best practices across Amazon network. Mentored and helped promote 3 managers from my team.

#### **AMAZON FULFILMENT SERVICES, Hazleton, Pennsylvania**

##### **Area Manager**

**July 2011 to June 2012**

- Led a very successful team with <1.2 safety incidents per month (over a period of 8 months) and highest productivity in the building. The team saved 1000 more hours during Peak 2011 compared to next best performing shifts

#### **ICICI BANK LIMITED, New Delhi, India**

##### **Private Banker**

**Nov 2007 to July 2009**

Launched the Private Banking business for ICICI Bank, India's largest private sector bank with assets size of ~\$400 Bn. Managed a personal book of \$170 million. Oversaw collective AUM of \$350 million.

#### **HANSUTTAM FINANCE LIMITED, DRC and Gabon, Africa**

##### **Senior Associate**

**Feb 2007 to Nov 2009**

India based \$1 Bn investment advisory firm extending expertise to institutional investors across Asia and Africa.

- Instrumental in raising \$100 million for mass transit project and \$150 million for forestry project in Congo and Gabon.

#### **CITIGROUP CORPORATE & INVESTMENT BANK, New Delhi, India**

##### **Associate**

**Jun 2005 to Feb 2007**

Citigroup is leading global financial institutions with asset size > \$1.3 trillion.

- Provided Trade Finance and institutional banking solutions to 52 Fortune 500 clients.

#### **HERO ITES, Gurgaon, India**

##### **Senior Officer**

**Sep 2001 to Jul 2003**

Hero ITES is a leading call center in India with 4000 employees and \$250 million in annual revenues.

- Managed Transportation operations for 1200 employees across 24x7 operations.

#### **Indian Navy, Kochi, India**

##### **Lieutenant, Assistant Engineering Officer**

**Jan 1994 to Aug 2001**

- Led a Team of 45 sailors. Created an Inventory Management System to support management of > 30,000 SKUs

#### **EDUCATION**

- 
- |   |                     |
|---|---------------------|
| • Master of International Business, Tufts University, Cambridge, USA  | Aug 2009 – May 2011 |
| • Master of Management, Indian Institute of Technology, Mumbai, India | Jul 2003 – May 2005 |
| • Bachelor of Technology, Jawaharlal Nehru University, Delhi, India   | May 1996 – Jun 2000 |

**Name:** Hollingsworth, Erica

**Address:** P. O. Box 357807, Gainesville, FL 32635

**Email:** eh1214@hotmail.com

**Board Name:** Animal Welfare Advisory Committee

**Primary Phone:**

3522152136

**Please list any civic and professional accomplishments/honors, training or experience related to this appointment::**

I have volunteered at the shelter in the past. I am a current volunteer with Plenty of Pitbulls Rescue.

**Please list any current/previous Advisory Board appointments:**

None

**What Contributions do you feel you could make if you were selected to this board?:**

Hopefully new ideas to promote the animals.

**Please Agree with the following statements:**

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Yes

**Note: This question is for the Gainesville-Alachua County Airport Authority Board**

**Do you currently hold any publicly elected office in the State of Florida?:**

No

**Note: This question is for the Gainesville-Alachua County Airport Authority Board**

**Have you, as yourself or as an employee, agent or consultant for another person or legal entity, transacted business with the authority within the last 3 years?:**

No

**Are you currently serving, or have you ever served, on an Alachua County advisory board? :**

No

**Time of Submission:** 06/13/24 2:15:28 PM



**Name:** Hooper, Rainey

**Address:** 7 NE 39th Place, Gainesville, FL, 32609

**Email:** BrocHooper@gmail.com

**Board Name:** Animal Welfare Advisory Committee

**Primary Phone:**

352-213-0622

**Please list any civic and professional accomplishments/honors, training or experience related to this appointment::**

Central Florida Zoo Docent

**Please list any current/previous Advisory Board appointments:**

None

**What Contributions do you feel you could make if you were selected to this board?:**

I feel like I can contribute my knowledge not only as a community member for over 20 years, but also as an animal lover. I have used several services in the Alachua County area for my animals and I would like to make a positive change in the lives of all animals.

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No

**Are you currently serving, or have you ever served, on an Alachua County advisory board? :**

No

**Time of Submission:** 01/23/24 11:01:19 AM

**Name:** Korotkevitch, Svetlana

**Address:** 9466 sw 32 Lane, Gainesville Florida, 32608

**Email:** skorotkevich72@yahoo.com

**Board Name:** Animal Welfare Advisory Committee

**Primary Phone:**

352-222-8968

**Please list any civic and professional accomplishments/honors, training or experience related to this appointment::**

Real estate broker; Rover 5star dog sitter

**Please list any current/previous Advisory Board appointments:**

Affordable Housing current alt commissioner

**What Contributions do you feel you could make if you were selected to this board?:**

I love animals and I'm a businesswoman so I can help combining emotions and finances

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No

**Note: This question is for the Gainesville-Alachua County Airport Authority Board**

**If so, please disclose the nature of the transaction.:**

None

**Employer :**

N/a

**Occupation:**

N/a

**Are you currently serving, or have you ever served, on an Alachua County advisory board? :**

No

**If yes, please list board(s):**

N/a

**Time of Submission:** 09/11/24 8:33:52 PM

**Attachments**

- Svetlana \_KOROTKEVICH \_Resume.pdf



# Svetlana KOROTKEVICH

Gainesville, FL 32608 3522228968 advex@yahoo.com

[Bold Profile](#)

## PROFESSIONAL SUMMARY

Caring and skilled Regional Program Specialist passionate about positively impacting programs and helping participants by providing expert support. Familiar with casework management , volunteer coordination and culturally competent community involvement and always looking for ways to improve operations and personalize assistance. Well-organized and resourceful with detail-oriented and conscientious approach.

## SKILLS

- Multitasking Abilities
- Attention to Detail
- Analytical and Critical Thinking
- Computer Proficiency
- Ability to work 12+ hours a day 7 days a week
- Providing response on short notice
- Emergency messages' management
- Data generation and delivery
- Volunteer and community' involvement
- Human Resources management
- Billing and account management
- Grant and proposal creation and presentation
- Working under mentally and physically challenging conditions
- Making recommendations for improvement
- Knowledge of military life on and off US bases abroad since 2017(3 years in Mildenhall/Lakenheath and 3 years in Kadena)
- Conflict resolution and counseling for specific needs and challenges of veterans, military members and their families, especially deployed long term overseas

## WORK HISTORY

**MOS** *04/2023 to CURRENT*

### Florida State Guard | St Augustine , FL

- Participated in extensive training in various capacities such as a platoon Sargent, a guide on bearer and a company Sargent

**OWNER/OPERATOR** *06/2002 to CURRENT*

### Advex Realty Inc | Gainesville , FL

- Managed day-to-day business operations.
- Performed statistical operations to improve operations and forecast team

needs.

- Organized and attended trade shows and special events to showcase products, network with other businesses and attract new customers.
- Improved records management systems for leases and contracts to boost renewals timeliness.
- Used knowledge of market trends to create value-added solutions resulting in significant increase in revenues.
- Consulted with customers to assess needs and propose optimal solutions.
- Developed sales presentations and promotion initiatives to key accounts to drive product sales and increase brand awareness.
- Maintained up-to-date administrative records to monitor operational conditions.

## **OWNER/OPERATOR**

*05/1999 to 07/2010*

### **International Connection Inc | Gainesville , FL**

- Managed day-to-day business operations.
- Offered patients and families emotional support and instruction in preparing healthy meals, independent living and adaptation to disability or illness.
- Traveled to clients' homes to complete healthcare services and promote continuity of care.
- Provided mobility assistance such as walking and regular exercising.
- Coordinated daily medicine schedules and administration to help clients address symptoms and enhance quality of life.
- Developed key operational initiatives to drive and maintain substantial business growth.
- Reduced personnel turnover and promoted employee development by recruiting team-oriented candidates and implementing new training practices.
- Trained and developed team members to build human capital.
- Consulted with customers to assess needs and propose optimal solutions.
- Developed efficient teams and optimized internal policies to increase responsiveness to customer demands.
- Optimized team hiring, training and performance.
- Recruited, hired and trained initial personnel, working to establish key internal functions and outline scope of positions for new organization.
- Maintained up-to-date administrative records to monitor operational conditions.
- Established, optimized and enforced business policies to maintain consistency and high-quality standards across industry operations.
- Generated revenues yearly and effectively capitalized on industry growth.
- Trained and motivated employees to perform daily business functions.
- Aligned branding initiatives and sales strategies with client goals.
- Acted as resource for field staff, referral sources, physicians, patients and families for clinical issues and concerns.
- Coordinated on-call calendar for internal and field staff and delivered

proper staff coverage to meet business needs.

- Directed and managed referral volume based on staff availability.
- Developed rapport to create safe and trusting environment for care.
- Provided patients with assistance in completing daily tasks, reducing daily burden on family members.
- Assisted patients with dressing, grooming and feeding needs, helping to overcome and adapt to mobility restrictions.
- Encouraged patients to participate in safe physical activity to help boost mood and improve overall wellness.
- Reviewed and audited relevant reports and processes to support quality while identifying and addressing staff training needs.
- Consistently met demands of clients by providing sufficient numbers of direct care providers.
- Applied objective data for internal and field employee performance evaluations.
- Facilitated calls to and from field staff to resolve issues and address concerns.
- Offered support for client mental and emotional needs to enhance physical outcomes and overall happiness.
- Guided staff in documentation processes required for clinical outcomes.

## EDUCATION

**Master Of Science** | Organic Chemistry

06/1987

**Moscow Institute of Fine Chemical Technology , Moscow, Russia**

**RN** | Nursing

05/1982

**Kirovsky UPK, Moscow Russia**

**Name:** Schaffer, Jacob

**Address:** 2018 NORTHWEST 31ST AVENUE, GAINESVILLE, 32605

**Email:** jschaffer@gracemarketplace.org

**Board Name:** Animal Welfare Advisory Committee

**Primary Phone:**

7863332229

**Please list any civic and professional accomplishments/honors, training or experience related to this appointment::**

I'm trained in positive reinforcement reward based animal training, cat dog and human CPR, exotic animal handling, dog handling and dog behaviors. I work one on one with the unhoused population as well as people below the poverty line and their pets. I work hand in hand with Remedy Pet Care to run a free mobile pet clinic and ensure animal welfare for all the animals at GRACE Marketplace. I also work with HSNCF, Newberry Animal Hospital and FL Rottweiler Rescue.

**Please list any current/previous Advisory Board appointments:**

I have never been on an advisory board

**What Contributions do you feel you could make if you were selected to this board?:**

I feel as tho I could bring a voice to the advisory board that understands what under served populations need along with a pragmatic approach

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**Have you, as yourself or as an employee, agent or consultant for another person or legal entity, transacted business with the authority within the last 3 years?:**

No

**Employer :**

GRACE Marketplace

**Occupation:**

Animal Welfare Specialist

**Are you currently serving, or have you ever served, on an Alachua County advisory board? :**

No

**Time of Submission:** 09/24/24 8:15:20 AM