



Agenda Item Summary

File #: 24-00750

Agenda Date: 9/10/2024

Agenda Item Name:

Software as a Service (SaaS) Agreement 14388 with RapidDeploy for NG911 Bundle and Tactical mapping and Data analytics services for Fire Rescue.

Presenter:

Keith Godwin, 911 Coordinator, 352.338.7361

Theodore White, Procurement Manager, 352.384.3091

Description:

Five-year Software as a Service (SaaS) Agreement 14388 with RapidDeploy for NG911 Bundle and Tactical mapping and Data analytics services provided by a Third-Party vendor, Westwind, in the amount of \$121,392.00 for Fire Rescue. Prices, terms and conditions are per GSA MAS Contract 47QTCA19D00MM.

Recommended Action:

Approve and authorize the Chair to execute the SaaS Agreement 14388 with RapidDeploy, in the amount of \$121,392.00.

Prior Board Motions:

August 13, 2024, Budget Amendment to move funds from E911 Reserve for Capital

Fiscal Note:

The annual cost of the Rapid Deploy map service is \$121,392.00. The Department was able to negotiate discounts for years 1 through 4, which reduced the annual costs. There is sufficient operating budget to cover the annual expenditure (126.54.5471.529.54.80 Books, Publications, Subscriptions and Memberships Computerized Information).

Five years costs:

Year 1: \$103,183.20

Year 2: \$109,252.80

Year 3: \$112,287.60

Year 4: \$115,322.40

Year 5: \$121,392.00

Total: \$561,438.00

Strategic Guide:

Public Safety

Background:

911Datamaster currently provides the SpatialScene 911 Operator map. When Motorola purchased 911Datamaster, the County 911 Coordinator was advised the SpatialScene map would be maintained by Motorola but would not receive any enhancements. Motorola has advised that the SpatialScene map will sunset, the software will no longer be available for purchase and will eventually not be supported. The County and Combined Communications Center (CCC) staff have researched and participated in demonstrations of replacement map products.

Rapid Deploy is a cloud-based Software-as-a Service (SAAS) platform that assists public safety agencies in reducing response times and improving situational awareness when responding to time-critical incidents. RapidDeploy solves the challenge of effective real-time multi-agency communication between Call-takers, Dispatchers and First-Responders. The system offers tactical mapping and data analytics, integration with Emergency Data Gateway information, ability to display more than 20 base maps and feature layers, unlimited integration with other GIS base maps and layers, and single sign on capable. In addition, the system has Rapid Locate and Rapid Video features allowing the call taker to send text messages and live video.

The services from RapidDeploy are provided through a Third-Party vendor, Westwind, based on the terms, conditions, and prices contained in the GSA MAS Contract 47QTCA19D00MM. In this case RapidDeploy requires the execution of their SaaS Agreement and Statement of Work

By procuring the required services through the use of the GSA Contract, Alachua County can take advantage of the pre-negotiated pricing and terms that have already been agreed upon. This saves time and resources for both parties, as negotiating separate contracts would be time-consuming and potentially costly.

This document does provide for the County's indemnification of the vendor for the misuse of the product and specifies that the contract will be governed by the laws of Texas.

This purchase is exempt from the County's competitive bidding requirements pursuant to Section 22.3-302 (12) of the Alachua County Procurement Code, Procurement of Supplies or Services under Contract with federal, state, or municipal governments or any other governmental agency or political subdivision provided the vendor extends the same terms and conditions of the Contract to the County.