



## Agenda Item Summary

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**File #: 24-00479**

**Agenda Date: 5/28/2024**

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**Agenda Item Name:**

**Termination Agreement to Contract 13484 and Fifth Amendment to Contract 9382 with Tyler Technologies for Software as a Service (SaaS) Agreement.**

**Presenter:**

Todd Hutchison, Chief Deputy Comptroller, 352.374.3605  
Tommy Crosby, Assistant County Manager, 352.337.6205  
Johnathan Criswell, ERP Systems Manager, 352.337.6161  
Theodore White, Procurement Manager, 352.384.3091

**Description:**

Termination Agreement to Contract 13484 and Fifth Amendment to Contract 9382 with Tyler Technologies. Terminate the agreement for Contract 13484 and resume the agreement for Contract 9382 with the Fifth Amendment that adds Career Source and replaces Exhibit A with an updated quote and terms.

**Recommended Action:**

Approve and authorize the Chair to execute the Termination Agreement to Contract 13484 and Fifth Amendment to Contract 9382 with Tyler Technologies.

**Prior Board Motions:**

January 10, 2023, the Board approved the First Amendment 13484 with Tyler Technologies. Item 23-0284

September, 13, 2022, the Board approved Agreement 13484 with Tyler Technologies for the implementation of Munis as the County's Financial and Human Resources Management Software. Item 22-0779

April 27, 2021, the Board approved the Fourth Amendment 9382 with Tyler Technologies. Item 21-0359

January 22, 2019, the Board approved the First Amendment to memorialize the company name change and to add an open government transparency module known as Socrata Open Finance Module.

September 9, 2014, the Board approved the ranking of RFP 14-498 and authorized staff to negotiate a contract with New World Systems.

**Fiscal Note:**

Funds exist in accounts: 001.16.1600.519.46.00 and 052.00.0064.519.68.50

**Strategic Guide:**

All Other Mandatory and Discretionary Services

**Background:**

On September 14th, 2022, Alachua County and Tyler Technologies agreed to implement an upgrade from the existing (New World) Enterprise Resource Planner software to the (Munis) Enterprise Resource Planner software system. During the discovery and planning phase, the Alachua County Team and Tyler Technologies made a good-faith effort to satisfy Alachua Counties processes, record retention policies, best practices, and operation needs, but after a remediation attempt, it was ultimately deemed necessary not to continue to move forward with the Munis implementation. In September of 2023, Alachua County began actions to dissolve the contract and release both parties from their contract obligations.

Alachua County will continue to use New World ERP to satisfy the financial process for Alachua County. Amending this current agreement will also add the new CareerSource environment that is being used as the Financial system for the potential new merger in July.

In 2014, the County issued Request for Proposal (RFP) 14-498 seeking proposals for a Comprehensive Enterprise Resource Planning (ERP) system. The board approved the ranking of the RFP on September 9, 2014 and authorized staff to negotiate an agreement.

The County entered into the original agreement with New World Systems on October 14, 2014. In general the agreement provides for a “client hosted” option, through which the vendor grants the County certain software licenses to be uploaded and used on the County’s servers and also provides certain software correction and maintenance services. The agreement provides that the County is responsible for furnishing servers that are capable of running the vendor’s software.

October 2015, New World merged with and into Tyler technologies, Inc. and Tyler is the successor in interest to New World under the agreement. January 22, 2019 the Board approved the first amendment to the original agreement to memorialize the merger of New World Systems Corporation into Tyler Technologies, Inc. and to add an open government transparency module known as Socrata Open Finance Module.

The County’s servers used to host the software are aging and can no longer run the software updates and patches provided by Tyler and the County would incur substantial capital costs to procure adequate servers. Tyler can provide cloud based “software as a Service” (“SaaS”) services to the County that will alleviate the need for the County to purchase new servers.

The second amendment of the agreement changed from a client hosted option (where the software is uploaded by the County onto a server furnished and owned by the County) to the SaaS option (where the software is loaded by Tyler onto a cloud-based server, furnished, owned and maintained by Tyler).