

### SAAS SERVICES ORDER FORM

| Customer Information                                      |  |
|---|--|
| <b>Account Name:</b> Alachua County, Florida (Portal 360) | <b>Initial Service Term:</b> 03/01/2023 – 02/29/2024 |
| <b>Address:</b>   |  |
| <b>Billing Contact Name &amp; Title:</b>                  | <b>Phone:</b>  |
|   | <b>Email:</b>  |
| <b>Alternate Contact Name &amp; Title:</b>                | <b>Phone:</b>  |
|   | <b>Email:</b>  |

#### PURCHASE SUMMARY

**Term: 03/01/2022 – 02/28/2023**

| Description  | Funding Amount | Fee | Total             |
|--|----------------|-----|-------------------|
| ERAP: True-Up for Additional Funding Added to Portal | \$1,576,233.33 | .6% | \$9,457.40        |
| <b>PAST DUE TOTAL:</b>                               |                |     | <b>\$9,457.40</b> |

**Term: 03/01/2023 – 02/29/2024**

| Annual Recurring Fees              | Unit Price | Quantity | Annual Total       |
|------------------------------------|------------|----------|--------------------|
| ERAP: Annual User Subscription Fee | \$2,400.00 | 22       | \$52,800.00        |
| <b>PAST DUE TOTAL:</b>             |            |          | <b>\$52,800.00</b> |

**Term: 03/01/2024 – 02/28/2025**

| Annual Recurring Fees                                   | Unit Price  | Quantity | Annual Total       |
|---|-------------|----------|--------------------|
| ERAP: Annual Subscription – Level 2 (Includes 10 Users) | \$24,000.00 | 1        | \$24,000.00        |
| <b>TOTAL:</b>   |             |          | <b>\$24,000.00</b> |

**GRAND TOTAL: \$110,257.40**

#### ERAP Active Portal Costs (Minimums)

| Level | # Tenant Applications | Annual Subscriptions Included         | Minimum Annual Cost |
|-------|-----------------------|---------------------------------------|---------------------|
| 1     | <10,000               | 5                                     | \$12,000.00         |
| 2     | 10,000 – 50,000       | 10                                    | \$24,000.00         |
| 3     | 50,000+               | Total # of Tenant Applications/5,000* | \$26,400.00+        |

\*Rounding up to the nearest whole number (Example: If you have 51,000 applications:  $51,000/5,000 = 10.2$ ; the minimum user count would be 11. You are not required to have 11 users; this just determines the minimum cost).

#### Additional Information





|              |  |                  |
|--------------|--|------------------|
| PO Required? | Yes: <input type="checkbox"/> No: <input type="checkbox"/> | PO Number: _____ |
|--------------|--|------------------|

**Terms and Conditions**

This SaaS Services Order Form (“Order”) is valid upon the date it is fully executed by all parties and the Initial Term shall begin as of the Effective Date listed above. Customer’s purchase and use of the SaaS Services described in the Purchase Summary of this Order are governed by the Master Subscription Agreement (the “Agreement”). Unless otherwise defined herein, all capitalized terms shall have the same meaning as assigned in the Agreement. Except as otherwise expressly set forth herein, this Order shall be construed in accordance with the provisions of the Agreement.

**Special Terms**

This Order and the corresponding Master Subscription Agreement shall supersede all previous agreements with regard to the Customer’s ERAP portal only, whether oral or written, made between the parties.

By signing this Order Form, the Parties represent and certify that they are authorized to sign on behalf of their respective organization and agree to the terms and conditions of the Agreement and any terms referenced herein.

**BENEVATE, INC.**

**ALACHUA COUNTY, FLORIDA**

By: \_\_\_\_\_

By: \_\_\_\_\_

Name: J. Jason Rusnak

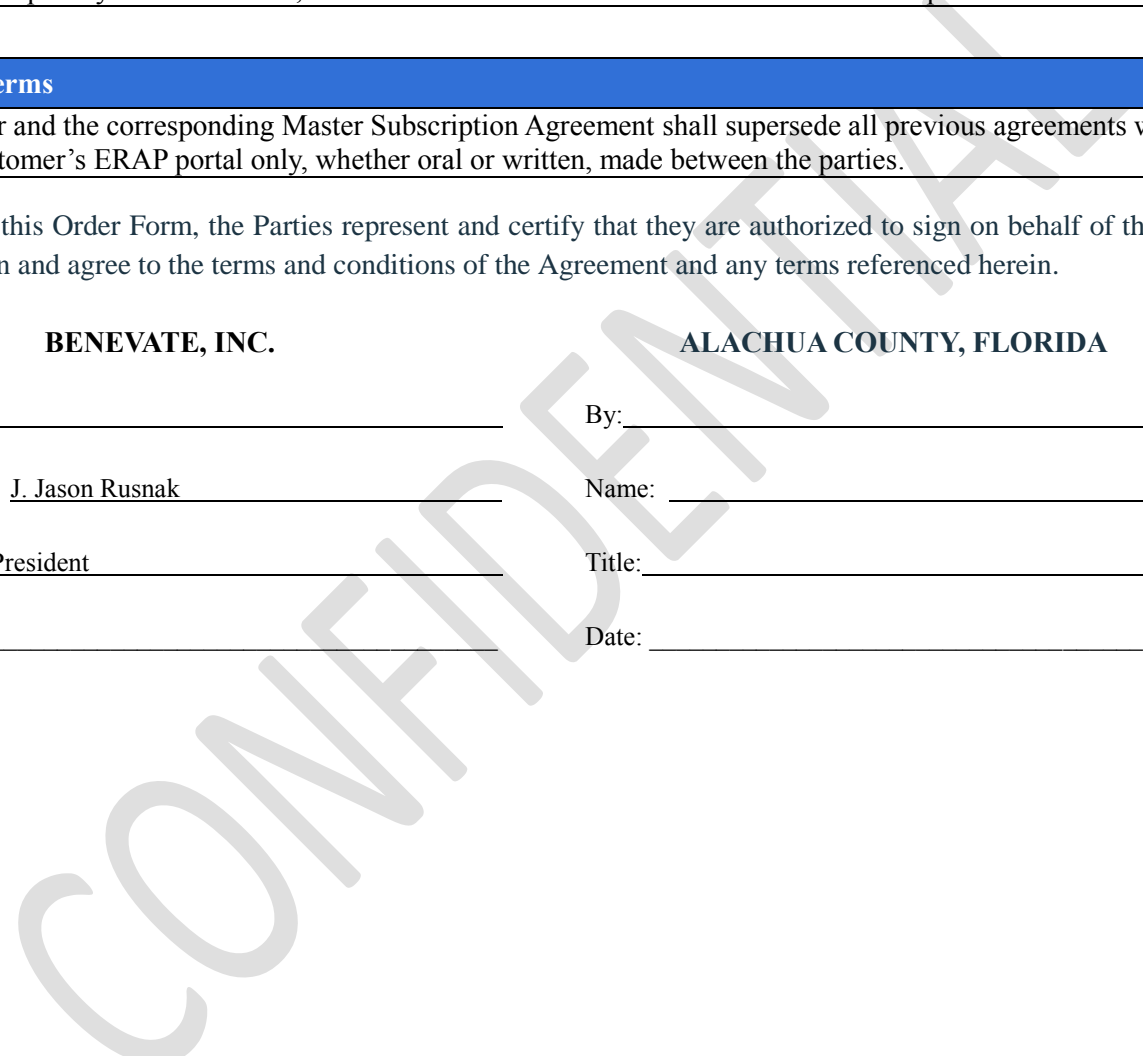
Name: \_\_\_\_\_

Title: President

Title: \_\_\_\_\_

Date: \_\_\_\_\_

Date: \_\_\_\_\_



## Exhibit A

### Features & Services Details

#### ERAP Portal (360)

User Count: 20

#### Standard Features:

- Separate portal for ERAP
- Dedicated Client Success Manager
- Access to all Tenant, Landlord, and Vendor (e.g. utility) cases and documents
- Access to the ERAP dashboard and Treasury reporting, including all required updates to Treasury reports
- Access to Report Builder for ad hoc reporting
- Technical Support (Monday – Friday: 8:00 a.m. to 8:00 p.m. EST)
- Data Storage, Backup, and Recovery
- Upgrades and Enhancements

#### Security Features:

- Hosted in the cloud by Microsoft Azure
- All data stored in U.S. FedRAMP certified Microsoft datacenters
- Geo-replication across multiple U.S. data centers for business continuity
- SQL Database encryption protects and encrypts all data “at rest”

