



Agenda Item Summary

File #: 24-00299

Agenda Date: 4/23/2024

Agenda Item Name:

Special Pay Request for Neighborly Software and Master Agreement

Presenter:

Claudia Tuck, Community Support Services Director, (352) 231-0058

Description:

Special Pay for Agreement for Software in support of the Emergency Rental Assistance Program and Housing Programs

Recommended Action:

Approve the special pay requests and approve and authorize the County Manager to sign the Master Subscription Agreement and Order Forms, as attached, with Benevate, Inc. doing business as Neighborly Software.

Prior Board Motions:

0145; 9/30/2020

Item 21-0184; 9/30/2021

Fiscal Note:

Pay Invoice 11217 for \$52,800 from 230.00.0060.525.52.31 ERAP

Pay Invoice 11347 for \$9,000 from 242.29.2975.554.52.31 project 3222906 SHIP

Once approved future agreements to be paid from Fund 230 - \$24k and 242 projects 3222906 and 3232903 - \$12k.

Strategic Guide:

Housing

Background:

The Community Support Services Housing Division and Emergency Rental Assistance Program (ERAP) currently uses the Neighborly software platform to support program activities. Per the original agreement with Benevate, Inc. doing business as Neighborly Software, automatic renewal of the agreement was allowed. However, subsequent amendments created differences in length of terms. As a result, Staff requested special pay to remit unpaid invoices. Staff has been renegotiating a new agreement with Neighborly Software and have worked to streamlining multiple agreements and orders into one master subscription agreement for both programs.

Special Pay: Invoice 11217: \$52,800

Special Pay: Invoice 11347: \$9,000
Staff requests approval of special pay and order forms.