

# Software and Service Agreement Between **Alachua County** and **connectrex corp**Amendment 3

This is an amendment to the Software and Services Agreement between **Alachua County** and **connectrex corp** (formerly Loryx Systems) dated September 12, 2006.

It is the intent of the parties to acknowledge the following terms and conditions,

Vendor Agreement

Between connectrex corp And Alachua County

#### I. BACKGROUND

This amendment pertains to **connectrex corp** Service Order designated "*Monitor* – Pretrial Batch Import Integration", dated 2-12-2024, regarding the specification and delivery of an electronic data interchange between the **SmartCop** jail management system and the **connectrex corp Monitor Enterprise** application suite. A copy of the Service Order is attached and made part of this agreement.

#### **II. PURPOSE**

This Service Order establishes a data interchange that streamlines the operations of the Alachua County Pretrial division: reducing manual data duplication, increasing data accuracy and providing significant time savings.

All other terms and conditions of the above referenced agreement shall remain the same.

IN WITNESS WHEREOF, **Alachua County** and **connectrex corp** have read and understand this Amendment and agree to be bound by its terms.

Alachua County	connectrex corp
	Kevin Butten
Signature	Signature
	Kevin Griffin
Name (print)	Name (print)
	Senior Vice President
Title	Title
	3-04-2024
Date	Date

General Information	
Title	Monitor – Pretrial Batch Import Integration
Summary	Alachua County Court Services (ACCS) desires to take their manual defendant
	intake workflow and automated through an On-Demand Batch Import.
Requested by	Chris Carusone
	Criminal Justice Systems Security Manager, LASO
	Court Services - Administration
	35 North Main Street • Gainesville • FL • 32601
	352-548-3712 (office)
Date	02-12-2024

<b>Type of Service(s)</b> (attach supporting documents as necessary)	oxtimes Add $-oxtimes$ Customization - $oxtimes$ Delete
⊠Form(s)	
⊠Development	
□Report(s)	
⊠Integration	

## **Overview**

**ACCS** currently processes/inputs in all Defendant replated information manually in *Monitor*. This includes the client's name, demographics, address, employment, phone, and case/charge information.

Utilizing a Batch On-Deman-Import (ODI), the Pretrial staff will save time and reduce redundant data entry steps and mistakes.

This will allow the staff to focus on the defendant interview, assessment and court report.

## **Business Rules**

- On-Demand Batch Import (ODI) will cover 4 possible scenarios:
  - o Defendant does not exist in **Monitor**: Create new body, Event, and case information.
  - o Defendant exists in *Monitor* from previous Interviews: Create new Event & case information.
  - o Defendant exists in **Monitor** with an OPEN Event. Create new case Information.
  - o Defendant exists in *Monitor* with and OPEN Event and case information exists: Do nothing.
- ODI Matching logic will follow these Rules:
  - o IF SSN (social security number) match exists, THEN Import utilizing one of 4 scenarios
    - ELSE match on 'Last name', 'First name' and 'Date of Birth'
      - **ELSE** create new body/defendant record in *Monitor* Enterprise.
- ODI will include a new Batch 'Import' screen as well as an audit log.
- **ODI** audit Log will have a date range (default to "today") that will display previously imported defendants and the users that completed the import with date and time and case number imported

2.12.2024 **connectrex corp** Page 1 of 5

## STATEMENT OF WORK - SERVICE ORDER

# Data Flow(s)

- 1. Users will navigate to the new Batch-Import form in **Monitor** Enterprise.
- 2. The Roster will auto populate with defendants booked in **SmartCop** in the last 72 hours utilizing an OBDC connection string with username/password supplied by ACCS.
- 3. The user can select one, some, or all defendants and click the 'Import' button. This will import into **Monitor** and follow one of the 4 use-case scenarios outlined in the "business rules" section for each of the defendants selected.
- 4. Imported defendant records will become unelectable after Import and be indicated with a checkmark under the 'imported' column display to indicate and confirm to the user that the import was successful for the selected defendants.

# Workflow – Module Mockups

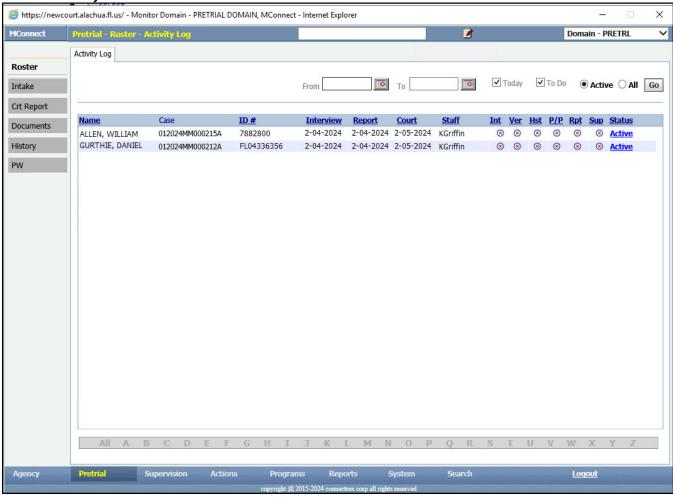
The following page represents a mockup representation of the Batch On-Demand-Import form & elements. **NOTE:** The final version of the form may appear different than mockups.



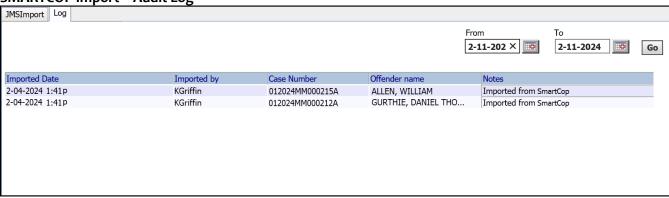
2.12.2024 **connectrex corp** Page 2 of 5

## STATEMENT OF WORK - SERVICE ORDER

**Pretrial Activity Roster** 



**SMARTCOP Import - Audit Log** 



#### STATEMENT OF WORK - SERVICE ORDER

# Project Planning, Development, Delivery and Go-Live

- Step 1 Document and Map the following all the data elements and business rules with client for ODI.
- **Step 2** Mockup Batch Import forms and data elements.
- Step 3 Development of SmartCop-to-Monitor batch import integration using ODBC connection by ACCS
- **Step 4** Testing and Quality Assurance.
- Step 5 End-user Testing, User Acceptance Testing (UAT), Review-Modify per UAT
- **Step 6** Go-Live/Acceptance.

# **Required Cooperation**

**ACCS** shall approve in writing all mutually agreed upon business rules and application specifics documented here-in as part of this Service Order.

### **Estimate**

**connectrex** estimates the overall scope of this Service Request / Project will require between **56** and **64** hours of analysis, planning, documentation, design, review, programming, testing, quality assurance, deployment, training, project management and supervision.

If an actual Workflow Gap occurs between the *Monitor* Enterprise platform functionality and the needs of **ACCS**, there may be a separate Change Order to this Service Request.

#### **Details**

Service Request

Anticipated Project Scope 56 – 64 (hrs.)

Fee \$13,160 - \$15,040

Estimated completion within 30 days of collective approval, authorizations from all parties

#### **Payment**

50% on execution of service order 50% 30-days after delivery or production use

2.12.2024 **connectrex corp** Page 4 of 5

## STATEMENT OF WORK – SERVICE ORDER

Service Request Status - Cli	ent		
	□Denied		□Deferred
Notes			
Client Supervisory Authoriz	ation		
Muudh Signature		_ <mark>2/22/2024</mark> _ Date	County Manager, Alachua County_ Title
connectrex Acceptance			
Revn Pruj Signature	fin-	<u>2-23-2024</u> Date	Senior Vice President Title

## Other

This **Service Order Request** applies specifically to **ACCS** – and is not applicable to any other **connectrex** Agency at this time.

Software written in whole or in-part in performance of this Service Order Request shall remain the sole property of **connectrex** and **connectrex** shall retain all ownership and copyright of software. Parties to this Service Order Request agree any / all derivative claims reside with connectrex corp.

**connectrex** shall grant Alachua County, Florida a non-exclusive right to use software developed through this Service Order Request.

RTCOP (SOURCE)			MONITOR (DESTINATION)		
Field Name	Sample	Description	Field Name	Field Length	Notes/Translations
BOOKNO	ASO24JBN000376	SmartCop Booking#	tU_INTAKE.BOOKNUMBER	varchar 12	***Need to strip first THREE characters: From 'ASO24JBN000448' to '24JBN000448'
ECSOID	ASO14MNI012279	contains the three-letter arresting agency combined with the MNI#	tU MASTERNAME.CJNumber Other1	varchar 24	
LNAME	ROTHMAN	defendant Last Name	tu mastername.lastname	varchar 24	
FNAME	KRISTINE	defendant First Name	tu mastername.Firstname	varchar 20	
MNAME	JANE	defendant Middle Name	tu mastername.middlename	varchar 16	
SID	7882398	defendant State Idnentification (SID) Number	tu mastername.statenumber	varchar 24	
FBI ID	332728VD9	defendant FBI Nubmer	tu mastername.fbinumber	varchar 24	
	4'11"	defendant Height		_	Stored as '5'09' in [tU_PHYSICAL_DESCRIPTION.HEIGHT]
HEIGHT		· · · · · · · · · · · · · · · · · · ·	tU_PHYSICAL_DESCRIPTION.HEIGHT	varchar 4	Stored as 5 09 III [to_PHTSICAL_DESCRIPTION.HEIGHT]
WEIGHT	110	defendant DOB	tU_PHYSICAL_DESCRIPTION.WEIGHT	smalldatetime	77. P. 1.1
HAIR	BRO	defendant Hair color	tU_PHYSICAL_DESCRIPTION.HAIRCOLOR	varchar 12	BLD = Bald
EYES	BRO	defendant Eye color	tU_PHYSICAL_DESCRIPTION.EYECOLOR	varchar 12	BLU = Blue
SSN	123-45-6789	defendant SSN	tu_mastername.ssnumber	varchar 11	Stored as '123-45-6789' ***NOTE: This is the primary identifier between the two system for initial match ***  DEFENDANT MATCHING BUSINESS RULE:  1. If match on SSN between SMARTCOP & Monitor, THEN import defendant/create Pretrial Interview Event  2. ELSE match on DOB + FIRSTNAME +LASTNAME, THEN import defendant/create Pretrial Interview Event  3. IF ELSE - NO MATCH EXISTS, create new BODY and Pretrial Interview Event.
PHYSICALADDRESS	9153 NE 74TH PL GAIN	Street Address	ta interview.prs address		Ignore/na
HOUSENO	9153	address number	tU ADDRESSES.ADDRESS	varchar 42	*CONCATENATE 'HOUSENO' + 'STREET' (RULE: IF 'CUR' address exists, THEN add address as 'CON', ELSE CurrentState= 'CUR')
			tA INTERVIEW.PRS ADDRESS	varchar 42	*CONCATENATE 'HOUSENO' + 'STREET'
STREET	NE 74TH PL	address name	tU ADDRESSES.ADDRESS	varchar 42	*See Above for concatenation rule in <b>Monitor</b>
			tA INTERVIEW.PRS ADDRESS	varchar 42	
CITY	GAINESVILLE	city	tU ADDRESSES.CITY	varchar 24	
G. T.		,	tA INTERVIEW.PRS CITY	varchar 24	
STATE	FL	State	tU ADDRESSES.STATE	varchar 2	
STATE		State	tA_INTERVIEW.PRS_STATE	varchar 2	
ZIP	32609	postal/zip code	tU ADDRESSES.POSTALCODE	varchar 10	
ZIP	32009	postal/21p code		varchar 10	
PLACEOFBIRTH	GAINESVILLE	place of Birth	ta_interview.prs_postalcode		
		F	tU_MASTERNAME.BIRTHCITY	varchar 34	
DRIVERLICENSENO	Z340503947999	defendant DL number	tU_MASTERNAME.DMVNUMBER	varchar 20	
PHONENO	(352)555-4919	defendant phone number	tU_PHONES.PHNUMBER tA_INTERVIEW.PRS_PHONE1	varchar 14 varchar 14	NOTE: SET tU_PHONES.PHTYPE='Mobile' NOTE: SET tA_INTERVIEW.PHONE1TYPE='Mobile'
CITIZENSHIP	UNITED STATES	defendant residence status UNITED STATES	tU_MASTERNAME.LEGALSTATUS	varchar 12	IF [CITIZENSHIP]=UNITED STATES, THEN [tu_MASTERNAME.LEGALSTATUS] ='Citizen' ELSE = NULL
BOOKDATE	1/23/2024	booking date	tu intake.bookdate	smalldatetime	
BOOKTIME	1899-12-30 16:44:15.5	_	tU INTAKE.BOOKTIME	time	
TOTALDAYS	1	Ignore - total days in custody	CO_INTERNET DOOKTHALE	varchar 30	
	012024CF000268A	Casenumber	tC CASES.CASENUMBER	varchar 16	
CASENUM	012024CF000268A	Casenumbel	• • • · · · · · · · · · · · · · · · · ·		
DONDANAOUNT	NULL	Inners not used	tC_CASES.FRGNCASENMBR	varchar 32	
BONDAMOUNT		Ignore - not used	<del></del>		
FSN	893.13.6a	charge code	tC_CHARGES.CHARGE	varchar 24	
TYPECHARGE	DRUGS-POSSESS - CNT	charge description	tC_CHARGES.DESCRIPTION	varchar 120	
SEVERITY	F	F M N	tC_CHARGES.CHARGESEVERITY	varchar 1	
DEGREE	F		tC CHARGES.CHARGEGRADE	varchar 1	
DOB	8/19/1994	defendant DOB	tu mastername.dobirth	smalldatetime	
RACE	W	defendant Race	tU_MASTERNAME.RACE	varchar 22	B = African American I = Native American A = Asian/Pacific Islander O = Other W = Caucasian U or NULL = Unknown H = Hispanic/Latino
SEX	F	defendant gender	tU_MASTERNAME.GENDER	varchar 1	M = M(ale) U or NULL = U(nknown) F = F(emale)
FIRSTAPPEARANCEDONE	1	Ignore - defendant 1st Appearance completed	PRS_STATE	varchar 2	
INMPICTURE	0xFFD8FFE000104A	defendant photo	tU_PHOTOS.BITIMG		SET [tU_PHOTOS.ACTIVE='Y']
1	1		tu photos.Thumbnail bitimg	varbinary(MAX)	SET [tU_PHOTOS.CATEGORYTYPE='Profile']