

# Alachua County Sheriff's Office Department of the Jail

## Telephone Incident Brief



Prepared by Sgt. Jordan St. Clair

# Introduction Slide / Objectives

- ▶ The information presented in this PowerPoint is information collected from the Department of the Jail from 10/02/23 through 12/02/23 (fight data excluded)
- ▶ As a result of the influx in “Phone Related Incidents” occurring within the DOJ, we have had to change the way we address/investigate such incidents
- ▶ Created a new code for tracking Phone Related Incidents (Incident Reports, Disciplinary Reports, Log Entries, emails, etc.)
- ▶ Created new disciplinary procedures. New ways to address the large amounts of phone violations located within the facility. Example: suspending individual PIN
- ▶ Vendor has been instrumental in aiding the DOJ with learning the software and training our supervisors on how to handle everything occurring within the facility.
- ▶ Vendor has facilitated on site training for supervisors
- ▶ vendor has provided constant support and access to our staff
- ▶ Vendor is very cooperative with the needs of the facility

# DOJ Phone Related Incident Statistics

## 10/02/23-12/02/23

- ▶ 48 Incident Reports Generated
- ▶ 64 Disciplinary Reports Generated
- ▶ 847 days of Disciplinary Confinement
- ▶ 135 days of telephone PIN suspension
- ▶ 3 uses of force (1 physical, 1 OC Spray display, 1 OC Spray deployment and Taser deployment)
- ▶ 8 fights involving 16 inmates (3 fights resulted in aforementioned use of force)
- ▶ 7 documented conflicts involving a total of 20 inmates
- ▶ 18 batteries occurred within the DOJ
- ▶ 2 Criminal Charge Filed (Felony Battery & Violation of No Contact Order), 1 Sworn Complaint

# Time allowed access to telephones for General Population Inmates

## Maximum Custody Housing

- Celled Housing Units
- Approximately 32 inmates
- 2 telephones
- Approximately 10 hours per day allowed access
- Approximately 80 fifteen minute telephone calls
- Average Calls allowed per inmate in allotted time 2.5

## Open Bay Housing

- Approximately 70-80 inmates
- 8 telephones
- Approximately 10 hours per day allowed access
- Approximately 320 fifteen minute telephone calls
- Average Calls allowed per inmate in allotted time 4

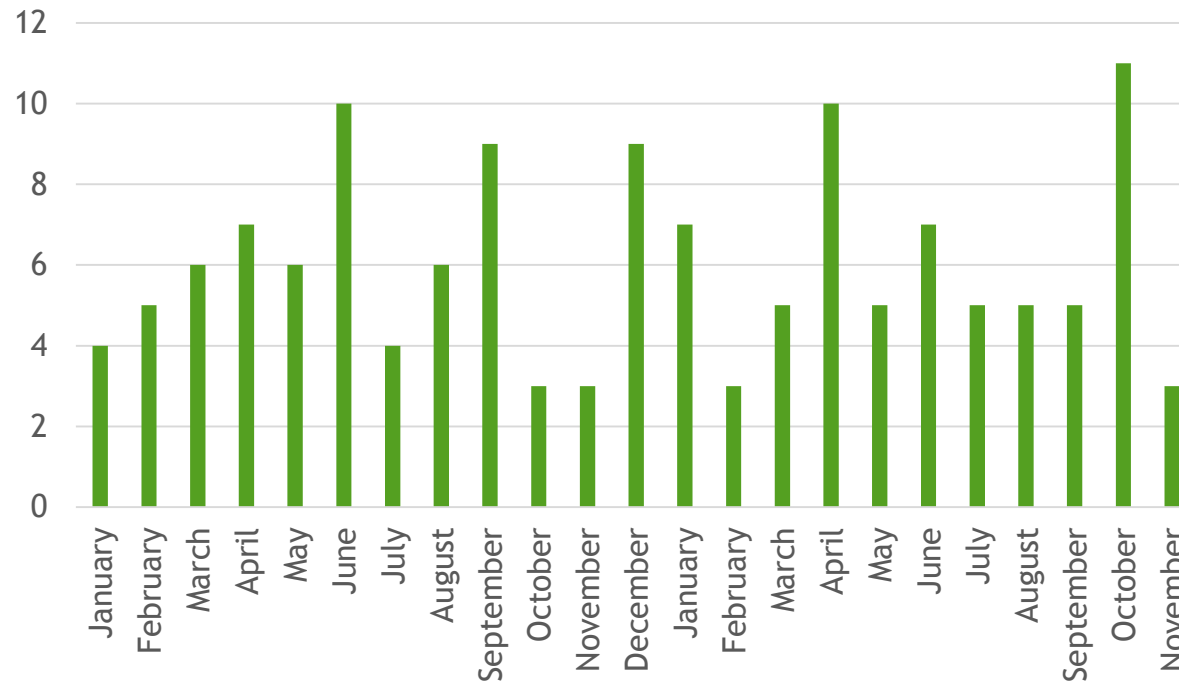
Assuming all telephones are functioning\*\*

# Time allowed access to telephones for General Population Inmates

- ▶ Peak Phone Usage during evening hours
- ▶ Unable to add telephones to housing units due to Florida Model Jail Standards on acceptable living conditions (floor space requirements) within housing units.

Month	Fights
January	4
February	5
March	6
April	7
May	6
June	10
July	4
August	6
September	9
October	3
November	3
December	9
January	7
February	3
March	5
April	10
May	5
June	7
July	5
August	5
September	5
October	11
November	3

DOJ Fight Data 2022-2023



## Fight Data


- ▶ We averaged 5.95 fights a month from January of 2022 to November of 2023.
- ▶ 11 fights occurred within the month of October.
- ▶ Of the 11 fights during October, 8 involved telephone related conflicts

# Inmate Population Perspective

- ▶ The inmate population considers the changes to the phone system to be a form of control and restriction, administered by security staff
- ▶ Inmates constantly approach staff and supervisors with complaints regarding the implemented changes
  - ▶ Limiting access to their families
  - ▶ Created a new form of currency within the population
  - ▶ PIN Theft is rampant. PIN Sharing by sale or intimidation. Once the PIN is compromised, it is compromised for the remainder of the incarceration.
  - ▶ Providing control points within housing units for gang member manipulation



# Inmate Population Perspective (Inmate Request Form)

 **ALACHUA COUNTY SHERIFF'S OFFICE**  
Department of the Jail  
Inmate Request Form

Request Number: \_\_\_\_\_ Response Deadline: \_\_\_\_\_  
Sent to (Unit/Person) for response: \_\_\_\_\_ On (date): \_\_\_\_\_  
The Space Above - For Cl \_\_\_\_\_  
(Date) 11/20/2023 (Pod) 26  
(Received from inmate by Staff Signature/ID#) \_\_\_\_\_ (Date Rec'd/Time Rec'd) \_\_\_\_\_

**Request/Complaint:** (do not write on the back of this sheet, attach additional sheets if necessary)

How can 32 people use 2 phones without conflict happening even if we make a list everyone will not be able to use it. wanted to know if more phones could be added to pod because its to many people for 2 phones.

If an emergency phone call please provide name and number: \_\_\_\_\_

**Staff Response/Action Taken:** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_  
(Respondent's Signature/ID#) (Date)

White: Classification Unit Yellow: Classification Unit Pink: Inmate Receipt  
DOJ 20-58 (rev 03/2004)

**2024**

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230050470712  
230038151006  
230036410724  
230054780119

# Inmate Population Perspective (Confiscated Inmate Phone List being used to control phone time).

Phone 1	Phone 2
1) Flagg	1) Lavala
2) Johnson	2) <del>George</del> tabb
3) Royal	3) Price
4) Jordan	4) Giss-Copley
5) Wilks	5) Ellender
6) Anna	6) Young
7) JJ	7) Hancock
8)	8) Jones

# Telephone Call Sample



# Abuse / Violation Example

Booked in January to Sept 30

**Search**

 ASO23J [REDACTED]

 [REDACTED]

 01/11/2023 to 09/30/2023

Copyright 2022 Securus Technologies, Inc.  
Patent <http://jlgtech.com/pat>

ASO23JBN [REDACTED]  

**Fast Facts about [REDACTED] E 01/11/2023 to 09/30/2023 10:59:**

 735 calls were made with [REDACTED] PIN Show...

 27 of [REDACTED]'s calls might have 3-Way activity Show...

 4 calls involving [REDACTED] were made to other Incarcerated Inmates Show...

 1577 calls were made by [REDACTED] using another Inmate's PIN Show...

 8 calls were made by other Inmates using [REDACTED] PIN Show...

 13 different phone numbers were historically called by [REDACTED] Show...

 5 Inmates historically called the same phone numbers [REDACTED] Show...

 7 numbers historically found common to [REDACTED] and other Inmates Show...

 Create your own list Show...

Oct 1 to Nov 30

**Search**

 ASO23J [REDACTED]

 [REDACTED]

 10/01/2023 to 11/30/2023

Copyright 2022 Securus Technologies, Inc.  
Patent <http://jlgtech.com/pat>

ASO23JBN [REDACTED]  

**Fast Facts about [REDACTED] E 10/01/2023 to 11/30/2023 10:59:**

 203 calls were made with [REDACTED] PIN Show...

 21 of [REDACTED] calls might have 3-Way activity Show...

 1 call involving [REDACTED] was made to other Incarcerated Inmates Show...

 1123 calls were made by [REDACTED] using another Inmate's PIN Show...

 1 calls was made by other Inmates using [REDACTED]'s PIN Show...

 13 different phone numbers were historically called by [REDACTED] Show...

 5 Inmates historically called the same phone numbers a [REDACTED] Show...

 7 numbers historically found common to [REDACTED] and other Inmates Show...

 Create your own list Show...

# Cause and Effect of IP Software

- ▶ IP software does not specifically monitor called party for intelligence; It listens to ambient noise to detect if called party is in a correctional facility.
- ▶ Very important information generated by the IP software is lost: Calls made, statistics (example in later slide), other inmate PIN usage, PIN theft, etc.
- ▶ IP software PIN check is lost
- ▶ Ability to investigate PIN Theft is lost

# Concerns with inmate to inmate contact

- ▶ Monitoring staff movement and staffing levels
  - ▶ Current staffing at the Department of the Jail is below critical levels and by far, the worst we have known. Inmates having the ability to communicate with other inmates throughout the jail via 3<sup>rd</sup> party calling/three-way is a significant safety concern.
- ▶ Contact with Co-Defendants
  - ▶ With the inability to identify/prevent three-way calls, we will be unable to track and/or find instances of individuals making contact with co-defendants unless there is a complaint made or information is provided to us.
- ▶ Contact with Victims
  - ▶ One of the larger concerns: Victim contact information is put into the software so defendants can not call their victim. However, again, three-way calls will be unidentifiable and can occur, thus facilitating a motivated defendant to make contact with their victim.
- ▶ Monitoring movement of contraband and resources within the facility
  - ▶ Unfortunately, contraband movement will be far easier for inmates to accomplish in having the ability to communicate with other inmates around the jail via three-way calling.



# Fight Images 1





## Fight Images 2

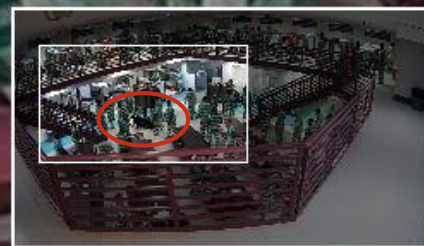




## Fight Images 3







10/23/2023 8:39:43 PM