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January 1, 2022

Dear Customer,

Thank you for being a loyal and valued customer of ZOLL Medical Corporation.

We work hard every day to earn your business by providing innovative, high-quality products as well as industry-leading service and support. To achieve this, each year we make significant investments in clinical research, product quality, new product development, service, and technical support.

Over the last several months, global supply chain shortages have impacted industries around the world, resulting in a significant rise in material and shipping costs. While we continue to make every effort to minimize this impact, the purpose of this letter is to inform you that these increased costs will be reflected in our 2022 price list (which is effective April 1, 2022). We will continue to honor those fixed price contracts that do not contain price increase provisions.

For any inquiries, please contact your local ZOLL sales representative or our Customer Service Department at 800-348-9011.

Thank you for being a valued customer. We appreciate your continued confidence in ZOLL's products and look forward to continuing to serve your needs.

Sincerely,

A handwritten signature in black ink that reads "Deborah Leahy". The signature is written in a cursive, flowing style.

Deborah Leahy
Vice President, Marketing