



Agenda Item Summary

File #: 23-00577

Agenda Date: 9/26/2023

Agenda Item Name:

Fifth Amendment to the Agreement with ESO Solutions, Inc.

Presenter:

Harold Theus, Fire Chief, 352-384-3101

Description:

Fifth Amendment to the ESO (emergency medical software) Agreement to add a Hydrant module and increase the Not to Exceed payment.

Recommended Action:

Approve and sign the Fifth Amendment to the agreement with ESO Solutions, Inc.

Prior Board Motions:

June 11, 2019, Agenda Item #13 the Board accepted the Public Emergency Medical Transportation (PEMT) Reimbursement and allocated funds to replace the software and hardware related to the EMS Patient Care system.

August 27, 2019, Agenda Item #19-0147 the Board approved the agreement with ESO for the replacement of the EMS Patient Care Software System.

November 12, 2019, Agenda Item #19-0563 the Board approved the First Amendment which added Fire Inspection program and increased the Not to exceed Cost accordingly.

August 25, 2020, Agenda Item #20-0650 the Board approved the Second Amendment which added the First Watch Interface and increased the Not to Exceed Cost accordingly.

January 11, 2022, Agenda Item #22-0019 the Board approved the Third Amendment which added to the Scope of Services for the Hydrant program and increased the Not to Exceed Cost accordingly.

August 23, 2022, Agenda Item #22-0648 the Board approved the Fourth Amendment which extended the term to August 27, 2025.

Fiscal Note:

There is sufficient budget for the ESO agreement in the Fiscal Year 2023/2024 (FY2023/24) budget (091.54.5450.526.52.31 and 011.54.5480.522.52.31)

Strategic Guide:

Public Safety

Background:

The Department of Fire Rescue has utilized ESO emergency medical reporting software since 2019. ESO software is also utilized for Fire Inspection tracking. The Fifth Amendment to the agreement will

add a hydrant module to assist in the maintenance and increases the not to exceed amount to \$103,373.78. This amount covers the increase in call volume for both Emergency Medical Services and Fire Inspections as well as the addition of the hydrant module.